



# Overview

The mission of the Headwaters Regional Development Commission is to reactivate our Regional Transportation Coordination Council. The RTCC will work to improve access to transportation opportunities, build relationships and develop creative solutions to enhance the region's transportation network. The RTCC will work through tasks identified by Minnesota Council on Transportation Access and the Region 2 Local Human Service Coordination Plan.

The Local Human Service Plan identified 3 main Goal

-Reactivate the Headwaters RTCC

-Support people by removing transportation barriers

-Coordinate and collaborate with transportation networks to service our communities

The Minnesota Council on Transportation Access identify the following Tasks

# -Task 1: Transportation Guidance/Consultation

HRDC will work to re-engage the stakeholders from the Local Human Service Plan to reactivate the Headwaters RTCC. HRDC will then facilitate bi-monthly meetings with the RTCC to increase coordination between stakeholder groups creating a more informed stakeholder group that will allow the RTCC to make the best decisions to support the regions transportation users. Promotion of the RTCC will also be important as we look to increase the reach of the RTCC to make sure we are hearing from all potential partners and that the resources available in the region are being communicated to the communities.

# -Task 2: Vehicle Sharing

-Headwaters RTCC will need to start by assessing the regional assets available. Once a current resource list is available we will then work with organizations who need or want a vehicle. The Headwaters RTCC will then have the ability to facilitate discussions between these partners working to overcome barriers or concerns between vehicle owners and those looking to acquire vehicle use.

# -Task 3: Stakeholder and Community Engagement

-Headwaters RTCC will focus on communication, meeting with individual stakeholders and stakeholder groups to share the RTCC vision and create engagement opportunities. Once stakeholders are engaged the focus will transition to collaboration, bringing the stakeholders together to share successes, barriers, and potential partnerships. This collaboration will create a better informed RTCC group of the resources available, and create relationships to support servicing the regions transportation needs. One key component is expanding the RTCC network, by continuing to bring new people and

organizations into the RTCC this will broaden the reach and diversify the input of the RTCC ultimately bringing new and innovative ideas to the RTCC to further strengthen the knowledge of the group and improve the decision making and direction of the RTCC.

## Task 4: Volunteer Drivers

-The first step for Headwaters RTCC is to evaluate the current volunteer driver program. Once we evaluate the current volunteer driver network the next step would be to support and promote this network. Marketing will extremely important as we provide outreach to our communities to promote a volunteer driver network. This network will assist with filling transportation gaps in the region.

## Task 5: Training

-As Headwaters works to reactivate the regions RTCC training will play a large role in the process. We will utilize existing RTCC coordinators knowledge and experience to expedite the learning curve. Headwaters will also utilize MCOTA as a training resource for programing and best practices. Mobility Management conferences are also going to be a key focus for Headwaters RTCC over the next two years. As we grow as an RTCC through these trainings sharing our learning back to the RTCC will be important as we look to better educate our members this knowledge will assist with making informed decisions as an RTCC.

# -Task 6: Mobility Management

-Headwaters RTCC will utilize the information obtained in the Local Human Service to provide creative solutions for the region's transportation users. These programs will start as pilot programs like Wheels to Work, Shuttles for Shelter, and 100 trips. Once these programs are tested we will learn from these programs and make changes necessary to make these programs successful. The next step is to expand these programs extend the reach and the impact of these programs throughout the region. It is in the expansion phase that we can grow the transportation resources to the region and reducing the transportation gaps. Emergency Preparedness will also be a focus for mobility management, we need to create partnerships the Regional Emergency Response Teams. These relationships will close the gaps with emergency response and better service our communities.

# -Task 7: MCOTA Participation

-Headwaters RTCC will utilize MCOTA as a training provider and also a partner. We will attend MCOTA trainings but also invite MCOTA to be a participant in the work the RTCC is doing. As HRDC creates and grows the RTCC involvement from MCOTA is important to the RTCC growth.